



Netcool User Day Agenda

08:30 Welcome coffee and registration

09:00 – Birgit Smythe, Envisage

Welcome

09:30 – 11:00 – Don Wildman, IBM

Enabling agility and driving efficiency in operations with Netcool

11:00 Tea and coffee

11:30 – 13:00 – Zane Bray, IBM

- Netcool Operations Insight :: Seasonality and Event Grouping - presentation and demo (60 minutes)
- Netcool Operations Insight 1.3 :: Installation & Upgrade Best Practices (15 minutes)
 - New device counter (15 mins)

13:00 Lunch

14:00 – 14:30 – Freddie Mentz and Jannie Swanepoel, Nedbank

Deployment of IBM Netcool Operations Insight – Nedbank's Journey to date

14:30 – 15:15 - Andries Lategan, IBM

Introduction to IBM Monitoring and IBM APM version 8.1.1

15:15 Afternoon tea

15:45 – 16:45 - Waqar Ahmed, IBM

Future of Network Performance powered by Netcool Performance Insight

16:45 - 17:00 - Birgit Smythe, Envisage

Conclusion

17:30 Cocktail party to celebrate 10 years of Envisage

envisage